

ASCP

COMCAST BUSINESS

BUSINESS SERVICE ORDER AGREEMENT

Account Name: plum borough adelaine stevenson

ID#: 7114528

CUSTOMER INFORMATION (Service Location)	
Address 1	100 SCHOOL RD
City	PITTSBURGH
Address 2	
State	PA
Primary Contact Name	chris davis
ZIP Code	15239
Business Phone	(412) 795-0100
County	
Cell Phone	
Email Address	davisc@pbsd.k12.pa.us
Pager Number	
Primary Fax Number	
Technical Contact Name	
Tech Contact On-Site?	No
Technical Contact Business Phone	
Technical Contact Email	
Property Manager Contact Name	
Property Mgr. Phone	

COMCAST BUSINESS SERVICES

Selection (X)	
<input checked="" type="checkbox"/>	Business Voice
<input type="checkbox"/>	Business Internet
<input checked="" type="checkbox"/>	Business TV
<input type="checkbox"/>	Business Signature Support
	Service Term (Months)
	36

COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	5	\$39.95	\$199.75
Adlt. F.F. Voice Lines w/ pkg.			
4+ Lines	0	\$24.95	\$0.00
Basic Lines	0	\$24.95	\$0.00
Fax Lines	0	\$0.00	\$0.00
Toll Free Numbers			
Equipment Fee	1	N/A	\$0.95

VOICE OPTIONS	Selection(X)	Total Cost
VoiceMail	0	\$0.00
Directory Listing Suppression	X	\$2.00
Auto-Attendant		

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other		
Equipment Fee		

INTERNET SELECTIONS	Selection(X)	Non-Recurring Charge
Wireless Gateway Fee		

*Business Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice to Customer.

INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 6		
Static IP - 13		
Static IP - 29		
Static IP - 61		
Static IP - 125		
Static IP - 253		
IPv6		
Xfinity Wifi Hotspot***		
Business Wifi Standard		
Business Wifi Enhanced		

* Internet selections & options not available in all markets.

*** Business Private Wifi is included with the Xfinity Wifi Hotspot unless specifically noted below in the Notes section of this Agreement.

Comcast Business Packages

Package Name:	PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection(X)	Total Cost
Basic	X	\$4.95
Select		
Information & Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		

TV OPTIONS	Selection	Total Cost
Sports Pack**		
Music Choice W/Comcast Business		
Canales Selecto		
Other Programming		
Other Programming		
Other Programming		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	0	\$0.00	\$0.00
HD Outlet Charges	0	\$5.00	\$0.00

mini mDTA/mDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

Business Signature Support

Subscription Plans	Quantity	Unit Cost	Total Cost
Essentials			
Preferred			
Premier			
Premier for Server			
Bolt Ons			
Cloud Back-up Add-on			

COMCAST BUSINESS TOTAL SERVICE CHARGES				
Comcast Business	Selection (X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$0.00	\$0.00
Voice Activation Fee*	X		\$0.00/Line	\$0.00
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Fee	X		\$24.95	\$24.95
One-Time Fix Plans				
One-Time Tech Solve				
In Wall Wiring & Setup				
1st Drop				
2 plus Drops				
Second Cable Run				
Wireless Network Setup / 1 WorkStation Setup				
Work Station Setup Add-on				
Wireless Network Setup Add-on				
Onsite Survey				
Same Day Service				
Next Day Service				

Total Monthly Service Charge	\$216.65
Promotional Code (if applicable)	BTV+\$29.95BV WVI
Discount On Internet (if applicable)	
Discount On Video (if applicable)	
Discount On Voice (if applicable)	00
Discount On Signature Support (if applicable)	
Total Discount	\$80.00
Total Recurring Monthly Bill:*	\$166.65

* Applicable federal, state, and local taxes and fees may apply.

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$24.95

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS
<p>Promotion Code BTV+\$29.95BV WVI - Business Voice Full Featured Lines 1-3, \$10 MRC Discount for discounted MRC of \$29.95 each. Lines 4+ at rate card price of \$24.95 each. Business Private View C0 or higher or Public View BR0 or higher required. Standard installation Waived. Minimum 2 yr term required. BV MRC discount rolls to rate card at end of original term. Taxes, Usage, Fees, CPE are extra.</p> <p>Services set forth herein will be provided by Comcast Cable Communications Management, LLC, which has a SPIN of 143013564. Any Services provided hereunder shall commence on or after July 1, 2014</p>

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary	Outlet - 1	Digital	
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP	QUANTITY
Analog	
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	VoiceMail	Customer Equipment
4127121069	Full Featured, Unltd LD Voice Line	No	Phone System Type (Key System, PBX, Other)
4127953172	Full Featured, Unltd LD Voice Line	No	
4127954581	Full Featured, Unltd LD Voice Line	No	Phone System Manufacturer:
4127954590	Full Featured, Unltd LD Voice Line	No	
4127956986	Full Featured, Unltd LD Voice Line	No	Fax Machine Manufacturer:
			Alarm System Vendor:
			Point of Sale Device:
			Telco Closet Location:
			Hunt Group Configuration Details
			Hunt Group Features Requested (Yes/No)
			No
			Hunt Group Configuration Type:
			Hunt Group Pilot Number:

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory (Published, Non-Published, Unlisted)	Non-Published
Directory Listing Phone Number	4127121069
Directory Listing Display Name	Plum borough adelaine stevenson
DA/DL Header Text Information	Schools-Secondary & Elementary
DA/DL Header Code Information	00587800
Standard Industry Code Information	8211

Additional Voice Details

Caller ID (Yes/No)	No
Caller ID Display Name (max 15 char.)	plum
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	No
Auto-Attendant (Yes/No)	No

Account Name: plum borough adelaine stevenson

ID#: 7114528

CUSTOMER BILLING INFORMATION			
Billing Account Name	<u>plum borough adelaine stevenson</u>	City	<u>Ellwood City</u>
Billing Name (3rd Party Accounts)		State	<u>PA</u>
Address 1	<u>PO Box 980</u>	ZIP Code	<u>16117</u>
Address 2		Billing Contact Email	<u>davisc@pbsd.k12.pa.us</u>
Billing Contact Name	<u>ctris davls</u>	Billing Contact Phone	<u>(412) 795-0100</u>
Tax Exempt?*	<u>Yes</u>	Billing Fax Number	
* If yes, please provide and attach tax exemption certificate.			

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: Instead of the Comcast Business Terms and Conditions, your Agreement includes the Signature Support Terms and Conditions available at <http://business.signaturesupport.comcast.com/terms-and-conditions.html>.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: The guarantee is applicable only to Signature Support subscription plans. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>David Back</u>
Sales Representative Code: _____
Sales Manager/Director: <u>Jack Irwin</u>
Sales Manager/Director: _____
Division: <u>NorthEast</u>
Lead ID: <u>7114528</u>



BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Plum Borough School District

ID#: 7114528

CUSTOMER INFORMATION (Service Location)

Address 1	100 School Rd	City	Pittsburgh
Address 2		State	Pennsylvania
Primary Contact Name	Chris Davis	ZIP Code	15239
Business Phone	4127986319	County	
Cell Phone		Email Address	davisc@psbd.k12.pa.us
Pager Number		Primary Fax Number	
Technical Contact Name		Technical Contact On-Alt?	
Technical Contact Business Phone		Technical Contact Email	
Property Manager Contact Name		Property Mgr Phone	

COMCAST BUSINESS CLASS SERVICES

Selection (X)	
Business Class Voice	
Business Class Internet	
Business Class TV	
Service Term (Months)	MTM

COMCAST BUSINESS CLASS SERVICE DETAILS

Business Class Voice*			
VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Featured Voice Lines			\$0.00
Adtl. F.F. Voice Lines w/ Pkg.			\$0.00
4+ Lines			\$0.00
Basic Lines			\$0.00
Fax Lines			\$0.00
Toll Free Number			\$0.00
Voice - eMTA Equipment Fee			\$0.00
RCF for BCV	1	\$4.95	\$4.95
VOICE OPTIONS		Selection (X)	Total Cost
VoiceMail			
Directory Listing Suppression Fee			
Auto-Attendant			

*Voice offers & options not available in all markets.

Business Class Internet*			
INTERNET SELECTIONS	Selection (X)	Total Cost	
Starter			
Preferred			
Other: (Select from Dropdown)			
Internet Equipment Fee			
INTERNET OPTIONS		Selection (X)	Total Cost
Microsoft Outlook Office Email			
Web Hosting - Starter			
Web Hosting - Business			
Web Hosting - Commerce			
Web Hosting - Professional			
Static IP - 1			
Static IP - 5			
Static IP - 13			

*Internet selections & options not available in all markets.

Package Name:	
PACKAGE DESCRIPTION	

Business Class TV*			
TV SELECTIONS	Selection (X)	Total Cost	
Basic			
Information and Entertainment			
Standard			
Preferred			
Music Choice Standalone			
TV OPTIONS		Selection (X)	Total Cost
Sports Pack**			
Music Choice w/Business Class TV			
Canales Selecto			
Other Programming:			
Other Programming:			

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets			\$0.00
HD TV Box Charge*			\$0.00

*Not available in home offices or private view establishments. **TV selections & options not available in all markets. **Available for Information & Entertainment, Standard & Preferred TV offers only

COMCAST BUSINESS CLASS TOTAL SERVICE CHARGES

Business Class Installation	Selection (X)	Unit Cost	Total Cost
Installation Fee	X	\$19.95	\$19.95
Voice Activation Fee*			
Auto-Attendant Setup Fee			
Voice Jack Fee			
Toll Free Activation Fee			

*For the activation fee, up to four (4) line maximum charge.

Total Installation Charges: \$19.95

*Does not include Customer Installation Fees Referenced Below.

Total Monthly Service Charge \$4.95

Promotion Code (if applicable):

Less Discount (if applicable): Yes No

Customer requests International Dialing? Yes No

Customer may change the International Dialing preference by contacting Comcast in writing.

Total Recurring Monthly Bill: \$4.95

*Applicable federal, state, and local taxes and fees may apply.

General Special Instructions



BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Plum Borough School District

ID#: 7114528

CUSTOMER BILLING INFORMATION

Billing Account Name	Plum Borough School District	City	Ellwood City
Billing Name (3rd Party Accounts)		State	Pennsylvania
Address 1	PO Box 960	ZIP Code	16117
Address 2		Billing Contact Email	
Billing Contact Name	Chris Davis	Billing Contact Bus. Phone	4127966319
Tax Exempt?*	Yes	Billing Fax Number	

*If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. Agreement. This Comcast Business Class Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Class Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Class Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The agreement shall terminate as set forth in the Terms and Conditions (<http://www.comcast.com/business/legal>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://work.comcast.net/legal/aup.asp> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://work.comcast.net/legal/privacy.asp> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Class Service ("Service") carries a 90 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS CLASS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast business class voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.

Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-COMCAST. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To Complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New Telephone numbers are subject to change prior to the install. Customers should not print their new number on stationary or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the terms and conditions of this agreement.

CUSTOMER SIGNATURE	
By signing below, customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://www.comcast.com/business/legal .	
Signature:	
Print:	
Title:	
Date:	

FOR COMCAST USE ONLY	
Sales Representative:	David Baok
Sales Representative Code:	
Sales Manager/Director:	Jack Irwin
Sales Manager/Director Approval:	
Division:	East
Lead ID:	



The Standard Letter of Agency Document

A Letter of Agency (LOA) must be completed by the end-user and supplied to Level 3 upon request. The LOA must contain the name and current service address of the end-user and the numbers that will be ported to Level 3 from the end-user's current carrier. The LOA used must comply with FCC regulations and must be dated and signed by the end-user or a person who has the authority to act as a legal agent.

Dear Customer,

Thank you for choosing Level 3 Communications, LLC, ("Level 3") as your network carrier. As you are aware, you may continue to use your existing telephone number with Level 3. In order to transition your current telephone number to the Level 3 network, Level 3 must work with your previous service provider to ensure that your service is uninterrupted, and where applicable, to ensure that your number is transferred.

Your prior service provider requires this letter as proof that you have explicitly authorized and requested that your service and current telephone number be transferred to another service provider. By filling in all the information requested below and signing and dating this letter, you provide us with the authorization to initiate the process of transferring your service and telephone number to Level 3. You will then be able to use your old number with the Level 3 network.

Please ensure the following information is completed accurately to prevent possible delays

End-User Name (Business or Residential):	Plum Borough School District
Person authorized to make this request if a business:	Chris Davis
Service Street Address:	100 School Rd
Suite or Apartment No:	
City:	Pittsburgh
State:	PA
Zip:	15239
Current Service Provider:	Consolidated

*Note that all Telephone Numbers listed below must be associated with this Name.

<u>Beginning Range TN</u>	<u>End Range TN</u>	<u>Billing (main acct) TN for porting TNs</u>
4128285633		

PLEASE REMOVE ANY FEATURES (i.e., Hunt Group) ASSOCIATED WITH THESE NUMBERS PRIOR TO SUBMITTING THIS LOA. ADDITIONALLY, PLEASE DO NOT PLACE ANY NEW SERVICE ORDERS OR DISCONNECTS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS WILL CAUSE A DELAY IN PORTING YOUR NUMBERS.

If you wish to select Level 3 as your new service provider for the telephone number listed on this form, you will need to sign your initials on the THREE (3) lines below, as applicable:

- I select _____ (initials) Level 3 as the network carrier for all local calls for this number.
- I select _____ (initials) Level 3 as the network carrier for all intrastate toll calls for this number.
- I select _____ (initials) Level 3 as the network carrier for all interstate toll and international calls for this number.

If you want to receive service on the **Level 3** network, you will need to select Level 3 in ALL THREE (3) spaces above. You may not have more than one carrier for each TYPE of service above.

By signing below, I designate **Level 3** to transfer my service from my current provider to **Level 3**. By signing below, I also authorize **Level 3** to transfer my current telephone number used to provide service so that **Level 3** may provide its network service to me. By signing below, I also authorize **Level 3** to obtain billing information, customer service records, and other information required to provide me with service on the **Level 3** network. I understand that I may consult with **Level 3** as to whether a fee will apply to the change.

Printed End-User Name: _____

Date: _____

Signature: _____

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The Level 3 logo is a registered service mark of Level 3 Communications, Inc. in the United States and/or other countries.

CUSTOMER INFORMATION (Service Location)

Address 1	201 CENTER NEW TEXAS RD	City	PITTSBURGH
Address 2		State	PA
Primary Contact Name	Chris Davis	ZIP Code	15239
Business Phone	(412) 795-0100	County	
Cell Phone		Email Address	davisc@pbsd.k12.pa.us
Pager Number		Primary Fax Number	
Technical Contact Name		Tech Contact On-Site?	No
Technical Contact Business Phone		Technical Contact Email	
Property Manager Contact Name		Property Mgr. Phone	

COMCAST BUSINESS SERVICES

Selection (X)		Service Term (Months)	36
Business Voice	X		
Business Internet			
Business TV	X		
Business Signature Support			

COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	4	\$39.95	\$159.80
Adtl. F.F. Voice Lines w/ pkg.			
4+ Lines	0	\$24.95	\$0.00
Basic Lines	0	\$24.95	\$0.00
Fax Lines	0	\$24.95	\$0.00
Toll Free Numbers			
Equipment Fee	1	N/A	\$9.95

VOICE OPTIONS	Selection(X)	Total Cost
VoiceMail	0	\$0.00
Directory Listing Suppression	X	\$2.00
Auto-Attendant		

* Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other		
Equipment Fee		

INTERNET SELECTIONS	Selection(X)	Non-Recurring Charge
Wireless Gateway Fee		

*Business Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice to Customer.

INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		
Static IP - 29		
Static IP - 61		
Static IP - 125		
Static IP - 253		
IPv6		
Xfinity Wifi Hotspot***		
Business Wifi Standard		
Business Wifi Enhanced		

* Internet selections & options not available in all markets.

*** Business Private WiFi is included with the Xfinity WiFi Hotspot unless specifically noted below in the Notes section of this Agreement.

Comcast Business Packages

Package Name:

PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection(X)	Total Cost
Basic	X	\$4.95
Select		
Information & Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		

TV OPTIONS	Selection	Total Cost
Sports Pack**		
Music Choice W/Comcast Business		
Canais Selecto		
Other Programming		
Other Programming		
Other Programming		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	0	\$9.95	\$0.00
HD Outlet Charges	0	\$5.00	\$0.00

mini mDTA/MDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

Business Signature Support

Subscription Plans	Quantity	Unit Cost	Total Cost
Essentials			
Preferred			
Premier			
Premier for Server			
Bolt Ons			
Cloud Back-up Add-on			

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$0.00	\$0.00
Voice Activation Fee*	X		\$29.95/Line	\$119.80
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Fee	X		\$24.95	\$24.95
One Time Fix Plans				
One-Time Tech Solve				
In Wall Wiring & Setup				
1st Drop				
2 plus Drops				
Second Cable Run				
Wireless Network Setup / 1 WorkStation Setup				
Work Station Setup Add-on				
Wireless Network Setup Add-on				
Onsite Survey				
Same Day Service				
Next Day Service				

Total Monthly Service Charge	\$176.70
Promotional Code (if applicable)	BTV+\$29.95BV_WVI
Discount On Internet(if applicable)	
Discount On Video(if applicable)	
Discount On Voice(if applicable)	45
Discount On Signature Support(if applicable)	
Total Discount	\$45.00

Total Recurring Monthly Bill:* \$131.70

* Applicable federal, state, and local taxes and fees may apply.

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$144.75

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

Promotion Code BTV+\$29.95BV_WVI - Business Voice Full Featured Lines 1-3, \$10 MRC Discount for discounted MRC of \$29.95 each. Lines 4+ at rate card price of \$24.95 each. Business Private View C0 or higher or Public View BR0 or higher required. Standard Installation Waived. Minimum 2 yr term required. BV MRC discount rolls to rate card at end of original term. Taxes, Usage, Fees, CPE are extra.
 Services set forth herein will be provided by Comcast Cable Communications Management, LLC, which has a SPIN of 143013564. Any Services provided hereunder shall commence on or after July 1, 2014

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary	Outlet - 1	Digital	
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP QUANTITY	
Analog	
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	HG1 Seq	HG2 Seq	Voicemail	Customer Equipment
4127933710	Full Featured, Unltd LD	None	None	No	Phone System Type (Key System, PBX, Other)
4127953752	Full Featured, Unltd LD	None	None	No	
4127954421	Full Featured, Unltd LD	None	None	No	Phone System Manufacturer
4127984575	Full Featured, Unltd LD	None	None	No	
					Fax Machine Manufacturer
					Alarm System Vendor
					Point of Sale Device
					Telco Closet Location
					Hunt Group Configuration Details
					Hunt Group Features Requested (Yes/No)
					No
					Hunt Group 1 Configuration Type
					Hunt Group 2 Configuration Type
					Hunt Group 1 Pilot Number
					Hunt Group 2 Pilot Number

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory (Published, Non-Published, Unlisted)	Non-Published
Directory Listing Phone Number	4127933710
Directory Listing Display Name	Plum Borough Center Elementary
DA/DL Header Text Information	Schools-Secondary & Elementary
DA/DL Header Code Information	00587900
Standard Industry Code Information	8211

Additional Voice Details

Caller ID (Yes/No)	No
Caller ID Display Name (max 15 char.)	Plum
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	No
Auto-Attendant (Yes/No)	No

CUSTOMER BILLING INFORMATION			
Billing Account Name	<u>Plum Borough Center Elementary</u>	City	<u>Ellwood City</u>
Billing Name (3rd Party Accounts)	<u></u>	State	<u>PA</u>
Address 1	<u>PO Box 980</u>	ZIP Code	<u>16117</u>
Address 2	<u></u>	Billing Contact Email	<u>davisc@pbsd.k12.pa.us</u>
Billing Contact Name	<u>Chris Davis</u>	Billing Contact Phone	<u>(412) 795-0100</u>
Tax Exempt?	<u>Yes</u>	Billing Fax Number	<u></u>

** If yes, please provide and attach tax exemption certificate.*

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: Instead of the Comcast Business Terms and Conditions, your Agreement includes the Signature Support Terms and Conditions available at <http://business.signaturesupport.comcast.com/terms-and-conditions.html>.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: The guarantee is applicable only to Signature Support subscription plans. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .	
Signature:	<u></u>
Print:	<u></u>
Title:	<u></u>
Date:	<u></u>

FOR COMCAST USE ONLY	
Sales Representative:	<u>David Back</u>
Sales Representative Code:	<u></u>
Sales Manager/Director:	<u>Jack Irwin</u>
Sales Manager/Director:	<u></u>
Division:	<u>NorthEast</u>
Lead ID:	<u>7114536</u>

BUSINESS CLASS: CUSTOM INSTALLATION & CONSTRUCTION ADDENDUM

CUSTOMER INFORMATION (Service Location)	
Address 1 <u>201 CENTER NEW TEXAS RD</u>	City <u>PITTSBURGH</u>
Address 2 _____	State <u>PA</u>
Primary Contact Name <u>Chris Davis</u>	ZIP Code <u>15239</u>
Business Phone <u>(412) 795-0100</u>	County _____
Cell Phone _____	Email Address <u>davisc@pbsd.k12.pa.us</u>
Pager Number _____	Primary Fax Number _____

TECHNICAL CUSTOMER CONTACT INFORMATION (Service Location)	
Technical Contact Name _____	Tech Contact On-Site? <u>No</u>
Technical Contact Business _____	Technical Contact Email _____
Property Manager Contact Name _____	Property Mgr. Phone _____

CUSTOMER BILLING INFORMATION	
Billing Account Name <u>Plum Borough Center Elementary</u>	City <u>Ellwood City</u>
Billing Name (3rd Party) _____	State <u>PA</u>
Address 1 <u>PO Box 980</u>	ZIP Code <u>16117</u>
Address 2 _____	Billing Contact <u>davisc@pbsd.k12.pa.us</u>
Billing Contact Name <u>Chris Davis</u>	Billing Contact <u>(412) 795-0100</u>
Tax Exempt?* <u>Yes</u>	Billing Fax _____

** If yes, please provide and attach tax exemption certificate.*

CUSTOM INSTALLATION AND CONSTRUCTION ADDENDUM*	
As set forth in Section 2.7 of the Comcast Business Class General Terms and Conditions, Comcast has determined that Custom Installation is necessary for the service location described above as follows:	
Total Custom Installation Fees:	<u>\$295.00</u>
Less Fees Paid by Comcast:*	<u>\$295.00</u>
Fees Due Comcast:	<u>\$0.00</u>

* Any Custom Installation Fee amount absorbed by Comcast must be immediately paid by you to Comcast if the applicable Sales Order is terminated prior to the end of the Service Term. Please sign below to agree to these Terms and Conditions.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>David Back</u>
Sales Representative Code: _____
Sales Manager/Director: <u>Jack Irwin</u>
Sales Manager/Director: _____
Division: <u>NorthEast</u>
Lead ID: <u>7114536</u>

CUSTOMER INFORMATION (Service Location)	
Address 1 <u>4795 HAVANA DR</u>	City <u>PITTSBURGH</u>
Address 2 _____	State <u>PA</u>
Primary Contact Name <u>Chris Davis</u>	ZIP Code <u>15239</u>
Business Phone <u>(412) 795-0100</u>	County _____
Cell Phone _____	Email Address <u>davisc@pbsd.k12.pa.us</u>
Pager Number _____	Primary Fax Number _____
Technical Contact Name _____	Tech Contact On-Site? <u>No</u>
Technical Contact Business Phone _____	Technical Contact Email _____
Property Manager Contact Name _____	Property Mgr. Phone _____

COMCAST BUSINESS SERVICES

Selection (X)	
Business Voice	X
Business Internet	
Business TV	X
Business Signature Support	

Service Term (Months)	36
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COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	3	\$39.95	\$119.85
Adtl. F.F. Voice Lines w/ pkg.			
4+ Lines	0	\$24.95	\$0.00
Basic Lines	0	\$24.95	\$0.00
Fax Lines	0	\$24.95	\$0.00
Toll Free Numbers			
Equipment Fee	1	N/A	\$9.95

VOICE OPTIONS	Selection(X)	Total Cost
VoiceMail	0	\$0.00
Directory Listing Suppression	X	\$2.00
Auto-Attendant		

* Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other		
Equipment Fee		

INTERNET SELECTIONS	Selection(X)	Non-Recurring Charge
Wireless Gateway Fee		

*Business Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice to Customer.

INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		
Static IP - 29		
Static IP - 61		
Static IP - 125		
Static IP - 253		
IPv6		
Xfinity Wifi Hotspot***		
Business Wifi Standard		
Business Wifi Enhanced		

* Internet selections & options not available in all markets.

*** Business Private WiFi is included with the Xfinity WiFi Hotspot unless specifically noted below in the Notes section of this Agreement.

Comcast Business Packages

Package Name:
PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection(X)	Total Cost
Basic	X	\$4.95
Select		
Information & Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		

TV OPTIONS	Selection	Total Cost
Sports Pack**		
Music Choice W/Comcast Business		
Canals Selecto		
Other Programming		
Other Programming		
Other Programming		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	0	\$9.95	\$0.00
HD Outlet Charges	0	\$5.00	\$0.00

mini mDTA/MDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

Business Signature Support

Subscription Plans	Quantity	Unit Cost	Total Cost
Essential's			
Preferred			
Premier			
Premier for Server			
Bolt Ons			
Cloud Back-up Add-on			

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$0.00	\$0.00
Voice Activation Fee*	X		\$29.95/Line	\$89.85
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Fee	X		\$24.95	\$24.95
One Time Fix Plans				
One-Time Tech Solve				
In Wall Wiring & Setup				
1st Drop				
2 plus Drops				
Second Cable Run				
Wireless Network Setup / 1 WorkStation Setup				
Work Station Setup Add-on				
Wireless Network Setup Add-on				
Onsite Survey				
Same Day Service				
Next Day Service				

Total Monthly Service Charge	\$136.75
Promotional Code (if applicable)	BTV+\$29.95BV_WV1
Discount On Internet(if applicable)	
Discount On Video(if applicable)	
Discount On Voice(if applicable)	30
Discount On Signature Support(if applicable)	
Total Discount	\$30.00

Total Recurring Monthly Bill:* \$106.75

* Applicable federal, state, and local taxes and fees may apply.

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$114.80

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

Promotion Code BTV+\$29.95BV_WV1 - Business Voice Full Featured Lines 1-3, \$10 MRC Discount for discounted MRC of \$29.95 each. Lines 4+ at rate card price of \$24.95 each. Business Private View C0 or higher or Public View BR0 or higher required. Standard Installation Waived. Minimum 2 yr term required. BV MRC discount rolls to rate card at end of original term. Taxes, Usage, Fees, CPE are extra.
 Services set forth herein will be provided by Comcast Cable Communications Management, LLC, which has a SPIN of 143013564. Any Services provided hereunder shall commence on or after July 1, 2014.

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary	Outlet - 1	Digital	
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP	QUANTITY
Analog	
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	HG1 Seq	HG2 Seq	Voicemail	Customer Equipment
4127953093	Full Featured, Unltd LD	None	None	No	Phone System Type (Key System, PBX, Other)
4127954431	Full Featured, Unltd LD	None	None	No	
4127986258	Full Featured, Unltd LD	None	None	No	Phone System Manufacturer
					Fax Machine Manufacturer
					Alarm System Vendor
					Point of Sale Device
					Telco Closet Location
					Hunt Group Configuration Details
					Hunt Group Features Requested (Yes/No)
					No
					Hunt Group 1 Configuration Type
					Hunt Group 2 Configuration Type
					Hunt Group 1 Pilot Number
					Hunt Group 2 Pilot Number

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory (Published, Non-Published, Unlisted)	Non-Published
Directory Listing Phone Number	4127953093
Directory Listing Display Name	Plum Borough Holiday Park
DA/DL Header Text Information	Schools-Secondary & Elementary
DA/DL Header Code Information	00587900
Standard Industry Code Information	8211

Additional Voice Details

Caller ID (Yes/No)	No
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	No
Auto-Attendant (Yes/No)	No

CUSTOMER BILLING INFORMATION			
Billing Account Name	<u>Plum Borough Holiday Park Elementary</u>	City	<u>Ellwood City</u>
Billing Name (3rd Party Accounts)	_____	State	<u>PA</u>
Address 1	<u>PO Box 980</u>	ZIP Code	<u>16117</u>
Address 2	_____	Billing Contact Email	<u>davisc@pbsd.k12.pa.us</u>
Billing Contact Name	<u>Chris Davis</u>	Billing Contact Phone	<u>(412) 795-0100</u>
Tax Exempt?*	<u>Yes</u>	Billing Fax Number	_____

* If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

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2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: The guarantee is applicable only to Signature Support subscription plans. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>David Back</u>
Sales Representative Code: _____
Sales Manager/Director: <u>Jack Irwin</u>
Sales Manager/Director: _____
Division: <u>NorthEast</u>
Lead ID: <u>7114531</u>

CUSTOMER INFORMATION (Service Location)	
Address 1	151 SCHOOL RD City PITTSBURGH
Address 2	State PA
Primary Contact Name	chris davis ZIP Code 15239
Business Phone	(412) 795-0100 County
Cell Phone	Email Address davisc@pbsd.k12.pa.us
Pager Number	Primary Fax Number
Technical Contact Name	Tech Contact On-Site? No
Technical Contact Business Phone	Technical Contact Email
Property Manager Contact Name	Property Mgr. Phone

COMCAST BUSINESS SERVICES

Selection (X)	
Business Voice	X
Business Internet	
Business TV	X
Business Signature Support	

Service Term (Months)	36
------------------------------	----

COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	6	\$39.95	\$239.70
Adtl. F.F. Voice Lines w/ pkg.			
4+ Lines	0	\$24.95	\$0.00
Basic Lines	0	\$24.95	\$0.00
Fax Lines	0	\$24.95	\$0.00
Toll Free Numbers			
Equipment Fee	1	N/A	\$9.95

VOICE OPTIONS	Selection(X)	Total Cost
VoiceMail	0	\$0.00
Directory Listing Suppression	X	\$2.00
Auto-Attendant		

*Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other		
Equipment Fee		

INTERNET SELECTIONS	Selection(X)	Non-Recurring Charge
Wireless Gateway Fee		

*Business Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice to Customer.

INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		
Static IP - 29		
Static IP - 61		
Static IP - 125		
Static IP - 253		
IPv6		
Xfinity Wifi Hotspot***		
Business Wifi Standard		
Business Wifi Enhanced		

* Internet selections & options not available in all markets.

*** Business Private WiFi is included with the Xfinity WiFi Hotspot unless specifically noted below in the Notes section of this Agreement.

Comcast Business Packages

Package Name:

PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection(X)	Total Cost
Basic	X	\$4.95
Select		
Information & Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		

TV OPTIONS	Selection	Total Cost
Sports Pack**		
Music Choice W/Comcast Business		
Canales Selecto		
Other Programming		
Other Programming		
Other Programming		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	0	\$9.95	\$0.00
HD Outlet Charges	0	\$5.00	\$0.00

mini mDTA/MDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

Business Signature Support

Subscription Plans	Quantity	Unit Cost	Total Cost
Essentials			
Preferred			
Premier			
Premier for Server			
Bolt Ons			
Cloud Back-up Add-on			

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$0.00	\$0.00
Voice Activation Fee*	X		\$29.95/Line	\$119.80
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Fee	X		\$24.95	\$24.95
One Time Fix Plans				
One-Time Tech Solve				
In Wall Wiring & Setup				
1st Drop				
2 plus Drops				
Second Cable Run				
Wireless Network Setup / 1 WorkStation Setup				
Work Station Setup Add-on				
Wireless Network Setup Add-on				
Onsite Survey				
Same Day Service				
Next Day Service				

Total Monthly Service Charge	\$256.60
Promotional Code (if applicable)	BTV+\$29.95BV WVI
Discount On Internet(if applicable)	
Discount On Video(if applicable)	
Discount On Voice(if applicable)	75
Discount On Signature Support(if applicable)	
Total Discount	\$75.00

Total Recurring Monthly Bill:* \$181.60

* Applicable federal, state, and local taxes and fees may apply.

* For line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$144.75

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

Promotion Code BTV+\$29.95BV_WVI - Business Voice Full Featured Lines 1-3, \$10 MRC Discount for discounted MRC of \$29.95 each. Lines 4+ at rate card price of \$24.95 each. Business Private View CO or higher or Public View BR0 or higher required. Standard Installation Waived. Minimum 2 yr term required. BV MRC discount rolls to rate card at end of original term. Taxes, Usage, Fees, CPE are extra.
Services set forth herein will be provided by Comcast Cable Communications Management, LLC, which has a SPIN of 143013564. Any Services provided hereunder shall commence on or after July 1, 2014

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS			
Transfer Existing Comcast.net Email	No	Equipment Selection	
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS													
Outlet Details	Location	Outlet Type	Additional Comments:										
Outlet 1 - Primary	Outlet - 1	Digital	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: center;">OUTLETS 9 & UP QUANTITY</th> </tr> </thead> <tbody> <tr> <td>Analog</td> <td></td> </tr> <tr> <td>Digital</td> <td></td> </tr> <tr> <td>HDTV</td> <td></td> </tr> <tr> <td>DTA</td> <td></td> </tr> </tbody> </table>	OUTLETS 9 & UP QUANTITY		Analog		Digital		HDTV		DTA	
OUTLETS 9 & UP QUANTITY													
Analog													
Digital													
HDTV													
DTA													
Outlet 2 - Additional													
Outlet 3 - Additional													
Outlet 4 - Additional													
Outlet 5 - Additional													
Outlet 6 - Additional													
Outlet 7 - Additional													
Outlet 8 - Additional													

COMCAST BUSINESS VOICE CONFIGURATION DETAILS					
Phone #	Type	HG1 Seq	HG2 Seq	Voicemail	Customer Equipment
4127931901	Full Featured, Unltd LD	None	None	No	Phone System Type (Key System, PBX, Other)
4127931902	Full Featured, Unltd LD	None	None	No	
4127931903	Full Featured, Unltd LD	None	None	No	Phone System Manufacturer
4127931904	Full Featured, Unltd LD	None	None	No	
4127933873	Full Featured, Unltd LD	None	None	No	Fax Machine Manufacturer
4127933874	Full Featured, Unltd LD	None	None	No	
					Alarm System Vendor
					Point of Sale Device
					Telco Closet Location
					Hunt Group Configuration Details
					Hunt Group Features Requested (Yes/No)
					No
					Hunt Group 1 Configuration Type
					Hunt Group 2 Configuration Type
					Hunt Group 1 Pilot Number
					Hunt Group 2 Pilot Number
Toll Free #	Calling Origination Area				Associated TN

Directory Listing Details

Directory	Non-Published
Directory Listing Phone Number	4127931901
Directory Listing Display Name	plum borough pivik elementary
DA/DL Header Text Information	Schools-Secondary & Elementary
DA/DL Header Code Information	00587900
Standard Industry Code Information	8211

Additional Voice Details

Caller ID (Yes/No)	No
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	No
Auto-Attendant (Yes/No)	No

CUSTOMER BILLING INFORMATION			
Billing Account Name	<u>plum borough pivk elementary</u>	City	<u>Ellwood City</u>
Billing Name (3rd Party Accounts)	_____	State	<u>PA</u>
Address 1	<u>PO Box 980</u>	ZIP Code	<u>16117</u>
Address 2	_____	Billing Contact Email	<u>davisc@pbsd.k12.pa.us</u>
Billing Contact Name	<u>chris davis</u>	Billing Contact Phone	<u>(412) 795-0100</u>
Tax Exempt?*	<u>Yes</u>	Billing Fax Number	_____

* If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: Instead of the Comcast Business Terms and Conditions, your Agreement includes the Signature Support Terms and Conditions available at <http://business.signaturesupport.comcast.com/terms-and-conditions.html>.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: The guarantee is applicable only to Signature Support subscription plans. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>David Back</u>
Sales Representative Code: _____
Sales Manager/Director: <u>Jack Irwin</u>
Sales Manager/Director: _____
Division: <u>NorthEast</u>
Lead ID: <u>7114509</u>

BUSINESS CLASS: CUSTOM INSTALLATION & CONSTRUCTION ADDENDUM

CUSTOMER INFORMATION (Service Location)	
Address 1 <u>151 SCHOOL RD</u>	City <u>PITTSBURGH</u>
Address 2 _____	State <u>PA</u>
Primary Contact Name <u>chris davis</u>	ZIP Code <u>15239</u>
Business Phone <u>(412) 795-0100</u>	County _____
Cell Phone _____	Email Address <u>davisc@pbsd.k12.pa.us</u>
Pager Number _____	Primary Fax Number _____

TECHNICAL CUSTOMER CONTACT INFORMATION (Service Location)	
Technical Contact Name _____	Tech Contact On-Site? <u>No</u>
Technical Contact Business _____	Technical Contact Email _____
Property Manager Contact Name _____	Property Mgr. Phone _____

CUSTOMER BILLING INFORMATION	
Billing Account Name <u>plum borough pivik elementary</u>	City <u>Ellwood City</u>
Billing Name (3rd Party) _____	State <u>PA</u>
Address 1 <u>PO Box 980</u>	ZIP Code <u>16117</u>
Address 2 _____	Billing Contact <u>davisc@pbsd.k12.pa.us</u>
Billing Contact Name <u>chris davis</u>	Billing Contact <u>(412) 795-0100</u>
Tax Exempt?* <u>Yes</u>	Billing Fax _____

** If yes, please provide and attach tax exemption certificate.*

CUSTOM INSTALLATION AND CONSTRUCTION ADDENDUM*	
<small>As set forth in Section 2.7 of the Comcast Business Class General Terms and Conditions, Comcast has determined that Custom Installation is necessary for the service location described above as follows:</small>	
Total Custom Installation Fees:	<u>\$9,209.00</u>
Less Fees Paid by Comcast:*	<u>\$9,209.00</u>
Fees Due Comcast:	<u>\$0.00</u>

* Any Custom Installation Fee amount absorbed by Comcast must be immediately paid by you to Comcast if the applicable Sales Order is terminated prior to the end of the Service Term. Please sign below to agree to these Terms and Conditions.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>David Back</u>
Sales Representative Code: _____
Sales Manager/Director <u>Jack Irwin</u>
Sales Manager/Director: _____
Division: <u>NorthEast</u>
Lead ID: <u>7114509</u>

CUSTOMER INFORMATION (Service Location)			
Address 1	600 MILLERS LN	City	PITTSBURGH
Address 2		State	PA
Primary Contact Name	Chris Davls	ZIP Code	15239
Business Phone	(412) 795-0100	County	
Cell Phone		Email Address	davisc@pbsd.k12.pa.us
Pager Number		Primary Fax Number	
Technical Contact Name		Tech Contact On-Site?	No
Technical Contact Business Phone		Technical Contact Email	
Property Manager Contact Name		Property Mgr. Phone	

COMCAST BUSINESS SERVICES

Selection (X)	
Business Voice	X
Business Internet	
Business TV	X
Business Signature Support	

Service Term (Months)	36
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COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	2	\$39.95	\$79.90
Adtl. F.F. Voice Lines w/ pkg.			
4+ Lines	0	\$24.95	\$0.00
Basic Lines	0	\$24.95	\$0.00
Fax Lines	0	\$24.95	\$0.00
Toll Free Numbers			
Equipment Fee	1	N/A	\$9.95
VOICE OPTIONS	Selection(X)	Total Cost	
VoiceMail	0	\$0.00	
Directory Listing Suppression	X	\$2.00	
Auto-Attendant			

* Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other		
Equipment Fee		

INTERNET SELECTIONS	Selection(X)	Non-Recurring Charge
Wireless Gateway Fee		

*Business Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice to Customer.

INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		
Static IP - 29		
Static IP - 61		
Static IP - 125		
Static IP - 253		
IPv6		
Xfinity Wifi Hotspot***		
Business Wifi Standard		
Business Wifi Enhanced		

* Internet selections & options not available in all markets.

*** Business Private WiFi is included with the Xfinity WiFi Hotspot unless specifically noted below in the Notes section of this Agreement.

Comcast Business Packages

Package Name:

PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection(X)	Total Cost	
Basic	X	\$4.95	
Select			
Information & Entertainment			
Variety			
Standard			
Preferred			
Music Choice Standalone			
TV OPTIONS	Selection	Total Cost	
Sports Pack**			
Music Choice W/Comcast Business			
Canales Selecto			
Other Programming			
Other Programming			
Other Programming			
TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	0	\$9.95	\$0.00
HD Outlet Charges	0	\$5.00	\$0.00

mini mDTA/mDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

Business Signature Support

Subscription Plans	Quantity	Unit Cost	Total Cost
Essentials			
Preferred			
Premier			
Premier for Server			
Bolt Ons			
Cloud Back-up Add-on			

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$0.00	\$0.00
Voice Activation Fee*	X		\$29.95/Line	\$59.90
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Fee	X		\$24.95	\$24.95
One Time Fix Plans				
One-Time Tech Solve				
In Wall Wiring & Setup				
1st Drop				
2 plus Drops				
Second Cable Run				
Wireless Network Setup / 1 WorkStation Setup				
Work Station Setup Add-on				
Wireless Network Setup Add-on				
Onsite Survey				
Same Day Service				
Next Day Service				

Total Monthly Service Charge	\$96.80
Promotional Code (if applicable)	BTV+\$29.95BV WVI
Discount On Internet(if applicable)	
Discount On Video(if applicable)	
Discount On Voice(if applicable)	20
Discount On Signature Support(if applicable)	
Total Discount	\$20.00

Total Recurring Monthly Bill:* \$76.80

* Applicable federal, state, and local taxes and fees may apply.

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$84.85

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

Promotion Code BTV+\$29.95BV WVI - Business Voice Full Featured Lines 1-3, \$10 MRC Discount for discounted MRC of \$29.95 each. Lines 4+ at rate card price of \$24.95 each. Business Private View C0 or higher or Public View BR0 or higher required. Standard Installation Waived. Minimum 2 yr term required. BV MRC discount rolls to rate card at end of original term. Taxes, Usage, Fees, CPE are extra. Services set forth herein will be provided by Comcast Cable Communications Management, LLC, which has a SPIN of 143013564. Any Services provided hereunder shall commence on or after July 1, 2014

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary	Outlet - 1	Digital	
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP	QUANTITY
Analog	
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	HG1 Seq	HG2 Seq	Voicemail	Customer Equipment
4127950666	Full Featured, Unltd LD	None	None	No	Phone System Type (Key System, PBX, Other)
4127956031	Full Featured, Unltd LD	None	None	No	
					Phone System Manufacturer
					Fax Machine Manufacturer
					Alarm System Vendor
					Point of Sale Device
					Telco Closet Location
					Hunt Group Configuration Details
					Hunt Group Features Requested (Yes/No)
					No
					Hunt Group 1 Configuration Type
					Hunt Group 2 Configuration Type
					Hunt Group 1 Pilot Number
					Hunt Group 2 Pilot Number

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory (Published, Non-Published, Unlisted)	Non-Published
Directory Listing Phone Number	4127950666
Directory Listing Display Name	Plum Borough Regency Park
DAV/L Header Text Information	
DAV/L Header Code Information	
Standard Industry Code Information	

Additional Voice Details

Caller ID (Yes/No)	No
Caller ID Display Name (max 15 char.)	plum
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	No
Auto-Attendant (Yes/No)	No

CUSTOMER BILLING INFORMATION			
Billing Account Name	<u>Plum Borough Regency Park</u>	City	<u>Ellwood City</u>
Billing Name (3rd Party Accounts)	_____	State	<u>PA</u>
Address 1	<u>PO Box 980</u>	ZIP Code	<u>16117</u>
Address 2	_____	Billing Contact Email	<u>davisc@pbsd.k12.pa.us</u>
Billing Contact Name	<u>Chris Davis</u>	Billing Contact Phone	<u>(412) 795-0100</u>
Tax Exempt?*	<u>Yes</u>	Billing Fax Number	_____
* If yes, please provide and attach tax exemption certificate.			

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3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>David Back</u>
Sales Representative Code: _____
Sales Manager/Director: <u>Jack Irwin</u>
Sales Manager/Director: _____
Division: <u>NorthEast</u>
Lead ID: <u>7114523</u>

Account Name: plum boro school

ID#: 7191055

CUSTOMER INFORMATION (Service Location)

Address 1	<u>200 SCHOOL RD</u>	City	<u>PITTSBURGH</u>
Address 2	<u>OLD ADMIN</u>	State	<u>PA</u>
Primary Contact Name	<u>chris davis</u>	ZIP Code	<u>15239</u>
Business Phone	<u>(412) 798-8319</u>	County	
Cell Phone		Email Address	<u>davisc@pbsd.k12.pa.us</u>
Pager Number		Primary Fax Number	
Technical Contact Name		Tech Contact On-Site?	<u>No</u>
Technical Contact Business Phone		Technical Contact Email	
Property Manager Contact Name		Property Mgr. Phone	

COMCAST BUSINESS SERVICES

Selection (X)	
<input checked="" type="checkbox"/>	Business Voice
<input type="checkbox"/>	Business Internet
<input checked="" type="checkbox"/>	Business TV
<input type="checkbox"/>	Business Signature Support

Service Term (Months)	<u>36</u>
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COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	<u>3</u>	<u>\$39.95</u>	<u>\$119.85</u>
Adtl. F.F. Voice Lines w/ pkg.			
4+ Lines	<u>0</u>	<u>\$24.95</u>	<u>\$0.00</u>
Basic Lines	<u>0</u>	<u>\$24.95</u>	<u>\$0.00</u>
Fax Lines	<u>0</u>	<u>\$24.95</u>	<u>\$0.00</u>
Toll Free Numbers			
Equipment Fee	<u>1</u>	<u>N/A</u>	<u>\$9.95</u>
VOICE OPTIONS	Selection(X)	Total Cost	
VoiceMail	<u>0</u>	<u>\$0.00</u>	
Directory Listing Suppression	<u>X</u>	<u>\$2.00</u>	
Auto-Attendant			

* Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other		
Equipment Fee		

INTERNET SELECTIONS	Selection(X)	Non-Recurring Charge
Wireless Gateway Fee		

*Business Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice to Customer.

INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		
Static IP - 29		
Static IP - 61		
Static IP - 125		
Static IP - 253		
IPv6		
Xfinity Wifi Hotspot***		
Business Wifi Standard		
Business Wifi Enhanced		

* Internet selections & options not available in all markets.

*** Business Private WiFi is included with the Xfinity WiFi Hotspot unless specifically noted below in the Notes section of this Agreement.

Comcast Business Packages

Package Name:

PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection(X)	Total Cost	
Basic	<u>X</u>	<u>\$4.95</u>	
Select			
Information & Entertainment			
Variety			
Standard			
Preferred			
Music Choice Standalone			
TV OPTIONS	Selection	Total Cost	
Sports Pack**			
Music Choice W/Comcast Business			
Canales Selecto			
Other Programming			
Other Programming			
Other Programming			
TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	<u>0</u>	<u>\$9.95</u>	<u>\$0.00</u>
HD Outlet Charges	<u>0</u>	<u>\$5.00</u>	<u>\$0.00</u>

mini mDTA/mDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

Business Signature Support

Subscription Plans	Quantity	Unit Cost	Total Cost
Essentials			
Preferred			
Premier			
Premier for Server			
Bolt Ons			
Cloud Back-up Add-on			

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$0.00	\$0.00
Voice Activation Fee*	X		\$29.95/Line	\$89.85
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Fee	X		\$24.95	\$24.95
One Time Fix Plans				
One-Time Tech Solve				
In Wall Wiring & Setup				
1st Drop				
2 plus Drops				
Second Cable Run				
Wireless Network Setup / 1 WorkStation Setup				
Work Station Setup Add-on				
Wireless Network Setup Add-on				
Onsite Survey				
Same Day Service				
Next Day Service				

Total Monthly Service Charge	\$136.75
Promotional Code (if applicable)	BTV+\$29.95BV_WVI
Discount On Internet(if applicable)	
Discount On Video(if applicable)	
Discount On Voice(if applicable)	30
Discount On Signature Support(if applicable)	
Total Discount	\$30.00

Total Recurring Monthly Bill:* **\$106.75**

* Applicable federal, state, and local taxes and fees may apply.

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* **\$114.80**

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

Promotion Code BTV+\$29.95BV_WVI - Business Voice Full Featured Lines 1-3, \$10 MRC Discount for discounted MRC of \$29.95 each. Lines 4+ at rate card price of \$24.95 each. Business Private View CO or higher or Public View BR0 or higher required. Standard Installation Waived. Minimum 2 yr term required. BV MRC discount rolls to rate card at end of original term. Taxes, Usage, Fees, CPE are extra.
Services set forth herein will be provided by Comcast Cable Communications Management, LLC, which has a SPIN of 143013564. Any Services provided hereunder shall commence on or after July 1, 2014

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary	Outlet - 1	Digital	
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP QUANTITY	
Analog	
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	HG1 Seq	HG2 Seq	Voicemail	Customer Equipment
4127938043	Full Featured, Unltd LD	None	None	No	Phone System Type (Key System, PBX, Other)
4127950101	Full Featured, Unltd LD	None	None	No	
4127980228	Full Featured, Unltd LD	None	None	No	Phone System Manufacturer
					Fax Machine Manufacturer
					Alarm System Vendor
					Point of Sale Device
					Telco Closet Location
					Hunt Group Configuration Details
					Hunt Group Features Requested (Yes/No)
					No
					Hunt Group 1 Configuration Type
					Hunt Group 2 Configuration Type
					Hunt Group 1 Pilot Number
					Hunt Group 2 Pilot Number

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory <small>(Published, Non-Published, Unlisted)</small>	Non-Published
Directory Listing Phone Number	4127938043
Directory Listing Display Name	plum boro school
DAV/DL Header Text Information	Schools-Secondary & Elementary
DAV/DL Header Code Information	00587900
Standard Industry Code Information	8211

Additional Voice Details

Caller ID (Yes/No)	No
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	No
Auto-Attendant (Yes/No)	No

CUSTOMER BILLING INFORMATION			
Billing Account Name: <u>plum boro school</u>	City: <u>Ellwood City</u>		
Billing Name (3rd Party Accounts): _____	State: <u>PA</u>		
Address 1: <u>PO Box 980</u>	ZIP Code: <u>16117</u>		
Address 2: _____	Billing Contact Email: <u>davlsc@pbsd.k12.pa.us</u>		
Billing Contact Name: <u>chris davis</u>	Billing Contact Phone: <u>(412) 798-6319</u>		
Tax Exempt? <u>Yes</u>	Billing Fax Number: _____		
* If yes, please provide and attach tax exemption certificate.			

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: Instead of the Comcast Business Terms and Conditions, your Agreement includes the Signature Support Terms and Conditions available at <http://business.signaturesupport.comcast.com/terms-and-conditions.html>.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

FOR SIGNATURE SUPPORT CUSTOMERS ONLY: The guarantee is applicable only to Signature Support subscription plans. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fall altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>David Back</u>
Sales Representative Code: _____
Sales Manager/Director: <u>Jack Irwin</u>
Sales Manager/Director: _____
Division: <u>NorthEast</u>
Lead ID: <u>7191055</u>

Account Name: plum boro transportation

ID#: 7191004

CUSTOMER INFORMATION (Service Location)

Address 1	<u>3411 LEECHBURG RD</u>	City	<u>PITTSBURGH</u>
Address 2		State	<u>PA</u>
Primary Contact Name	<u>chris davis</u>	ZIP Code	<u>15239</u>
Business Phone	<u>(412) 798-6319</u>	County	
Cell Phone		Email Address	<u>davisc@pbsd.k12.pa.us</u>
Pager Number		Primary Fax Number	
Technical Contact Name		Tech Contact On-Site?	<u>No</u>
Technical Contact Business Phone		Technical Contact Email	
Property Manager Contact Name		Property Mgr. Phone	

COMCAST BUSINESS SERVICES

Selection (X)	
Business Voice	X
Business Internet	
Business TV	X
Business Signature Support	

Service Term (Months)	<u>36</u>
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COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	1	\$39.95	\$39.95
Adtl. F.F. Voice Lines w/ pkg.			
4+ Lines	0	\$24.95	\$0.00
Basic Lines	0	\$24.95	\$0.00
Fax Lines	0	\$24.95	\$0.00
Toll Free Numbers			
Equipment Fee	1	N/A	\$9.95

VOICE OPTIONS	Selection(X)	Total Cost
VoiceMail	0	\$0.00
Directory Listing Suppression	X	\$2.00
Auto-Attendant		

*Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other		
Equipment Fee		

INTERNET SELECTIONS	Selection(X)	Non-Recurring Charge
Wireless Gateway Fee		

*Business Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include such email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice to Customer.

INTERNET OPTIONS	Selection(X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 5		
Static IP - 13		
Static IP - 29		
Static IP - 61		
Static IP - 125		
Static IP - 253		
IPv6		
Xfinity Wifi Hotspot***		
Business Wifi Standard		
Business Wifi Enhanced		

* Internet selections & options not available in all markets.

*** Business Private WiFi is included with the Xfinity WiFi Hotspot unless specifically noted below in the Notes section of this Agreement.

Comcast Business Packages

Package Name:	
PACKAGE DESCRIPTION	

Business TV*

TV SELECTIONS	Selection(X)	Total Cost
Basic	X	\$4.95
Select		
Information & Entertainment		
Variety		
Standard		
Preferred		
Music Choice Standalone		

TV OPTIONS	Selection	Total Cost
Sports Pack**		
Music Choice W/Comcast Business		
Canales Selecto		
Other Programming		
Other Programming		
Other Programming		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets	0	\$9.95	\$0.00
HD Outlet Charges	0	\$5.00	\$0.00

mini mDTA/MDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

Business Signature Support

Subscription Plans	Quantity	Unit Cost	Total Cost
Essentials			
Preferred			
Premier			
Premier for Server			
Bolt On			
Cloud Back-up Add-on			

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost
Installation Fee	X		\$0.00	\$0.00
Voice Activation Fee*	X		\$29.95/Line	\$29.95
Auto-Attendant Setup Fee				
Voice Jack Fee				
Toll Free Activation Fee				
Directory Listing Fee	X		\$24.95	\$24.95
One Time Fix Plans				
One-Time Tech Solve				
In Wall Wiring & Setup				
1st Drop				
2 plus Drops				
Second Cable Run				
Wireless Network Setup / 1 WorkStation Setup				
Work Station Setup Add-on				
Wireless Network Setup Add-on				
Onsite Survey				
Same Day Service				
Next Day Service				

Total Monthly Service Charge	\$56.85
Promotional Code (if applicable)	BTV+\$29.95BV_WVI
Discount On Internet(if applicable)	
Discount On Video(if applicable)	
Discount On Voice(if applicable)	10
Discount On Signature Support(if applicable)	
Total Discount	\$10.00

Total Recurring Monthly Bill:* \$46.85

* Applicable federal, state, and local taxes and fees may apply.

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$54.90

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

Promotion Code BTV+\$29.95BV_WVI - Business Voice Full Featured Lines 1-3, \$10 MRC Discount for discounted MRC of \$29.95 each. Lines 4+ at rate card price of \$24.95 each. Business Private View C0 or higher or Public View BR0 or higher required. Standard Installation Waived. Minimum 2 yr term required. BV MRC discount rolls to rate card at end of original term. Taxes, Usage, Fees, CPE are extra. Services set forth herein will be provided by Comcast Cable Communications Management, LLC, which has a SPIN of 143013564. Any Services provided hereunder shall commence on or after July 1, 2014.

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary	Outlet - 1	Digital	
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP	QUANTITY
Analog	
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	HG1 Seq	HG2 Seq	Voicemail	Customer Equipment
4127953601	Full Featured, Unid LD	None	None	No	Phone System Type (Key System, PBX, Other)
					Phone System Manufacturer
					Fax Machine Manufacturer
					Alarm System Vendor
					Point of Sale Device
					Telco Closet Location
					Hunt Group Configuration Details
					Hunt Group Features Requested (Yes/No)
					No
					Hunt Group 1 Configuration Type
					Hunt Group 2 Configuration Type
					Hunt Group 1 Pilot Number
					Hunt Group 2 Pilot Number

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory (Published, Non-Published, Unlisted)	Non-Published
Directory Listing Phone Number	4127953601
Directory Listing Display Name	plum boro transportation
DA/DL Header Text Information	Schools-Secondary & Elementary
DA/DL Header Code Information	00587900
Standard Industry Code Information	8211

Additional Voice Details

Caller ID (Yes/No)	No
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	No
Auto-Attendant (Yes/No)	No

**BUSINESS CLASS TRUNKS
SERVICE ORDER AGREEMENT**

Account Rep Name: David Back
Comcast
Telephone Number: 4122861573
Email Address: david.back@cable.comcast.com

CUSTOMER INFORMATION

Account Name Plum Borough School District
 Primary Contact Name Chris Davis
 Address 1 900 Ellicker Rd
 Address 2 _____
 City Pittsburgh
 State Pennsylvania
 Zip 15239
 Business Phone (412) 798-6319
 Cell Phone (412) 680-1929
 Fax Number _____
 Email davis@psbd.k12.pa.us

Technical Contact Name _____
 Technical Contact Phone _____
 Technical Contact Email _____
 Technical Contact On-Site? _____

BILLING INFORMATION

Billing Address Details Same as Service Location? Yes
 Billing Account Name Plum Borough School District
 Billing Name (3rd Party Accounts) _____
 Billing Contact Name Eric Ryan Corp
 Billing Address 1 PO Box 980
 Billing Address 2 _____
 City Ellwood City
 State Pennsylvania
 Zip 16117
 Billing Contact Phone _____
 Billing Contact Fax _____
 Billing Contact Email _____
 Tax Exempt**? Yes
 *If yes, please provide and attach all applicable tax exemption certificates

BUSINESS CLASS TRUNKS SERVICE DETAILS

Business Class Trunks	
PRI Interface	X

Request Type:	New
Action:	

Internet/Trunk Package Option	#BCTPRI2FUIIRP_20_05WVI
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Service Term (12/24/36/60 Months)	36
Monthly Recurring Charge*	\$978.00
Package Discount:	(\$240.00)
Total Monthly Recurring Charge*	\$738.00
<small>*Applicable federal, state, and local taxes and fees may apply; usage fees not included.</small>	
RCF Fee Charge (\$19.95 per RCF TN):	\$19.95
Toll Free Charge:	
Directory Listing Suppression Fee:	
Site Installation Charges*	\$0.00
Total Trunk Services Standard Installation Fees:	\$19.95
<small>*Does not include Custom Installation Fees (if applicable).</small>	

Voice Selections	Quantity	Unit Price	Total Price
Fractional PRI*		\$349.00	
# of Additional Channels PORT 1		\$14.00	
# of Additional Channels PORT 2		\$14.00	
Full PRI*	2	\$489.00	\$978.00
# of 20 Native TN Blocks*	1	\$5.00	
# of 100 Native TN Blocks		\$20.00	
# of 200 Native TN Blocks		\$40.00	
# of 500 Native TN Blocks		\$100.00	
# of 1000 Native TN Blocks		\$200.00	
# RCF TNs	1	\$0.00	
# of Toll Free Numbers		\$5.00	
# of Trunk Groups	1	Included	
# of Trunk Groups with DNIS		\$50.00	
Directory Listing Suppression		\$2.00	
Direct Termination Overflow		\$10.00	
Call Forward Not Reachable		\$0.00	
Monthly Call Detail Record (CDR)	1	\$0.00	

Date of Quote: 1/30/2014
The terms set forth in this Agreement are valid for 30 days from Date of Quote
 Directory Listing Published
 DL Number 4127950100
 DL Display Name Plum Borough School District
 DA/DL Header Text Information school
 Caller ID Display (15 Character Limit) Plum SchoolDist
 Caller ID (Yes/No) Yes
 Customer requests International Dialing? No

Customer may change its International Dialing preference by contacting Comcast in writing.

*20 TN Block Included in Price

**BUSINESS CLASS TRUNKS
SERVICE ORDER AGREEMENT**

Account Rep Name: David Beck
Comcast
Telephone Number: 4122861973
Email Address: david.beck@cable.comcast.com

TERMS & CONDITIONS

1. This Comcast Business Class Trunks Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Trunking Services ("Services") to Customer. This Comcast Business Class Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Class Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Trunking Services carries a 60 day money back guarantee. If within the first sixty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within sixty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

3. **CUSTOMER ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:**
E911 NOTICE
Comcast Business Class Trunking Service may have the E911 limitations specified below:
* The National Emergency Number Association (NENA), a 911 industry organization that makes recommendations for standardized services relating to E911, has issued guidelines that state "The PBX owner is responsible for creating customer records, preferably in NENA standard format, that identify caller locations." To facilitate Customer's compliance with these guidelines and with associated state and local requirements related to provision of Automatic Location Information (ALI) for E911 services, Comcast offers two options:
a. Comcast will send to the ALI database or Subscriber Location Database (SLDB) the main billing telephone number and the main address provided by Customer; or
b. Customer may choose to sign up for up to 10 Emergency Location Information Numbers (ELINs) that Customer could assign to zones within Customer's premises that would be separately identified to the E911 call taker. The location information, such as a specific floor, side of a building, or other identifying information, could assist emergency responders to more quickly reach the appropriate location. Customer is solely responsible for programming its PBX system to map each station to one of these numbers, and for updating the system as necessary to reflect moves or additions of stations within the premises. Comcast will send the assigned ELINs to the ALI or SLDB database, as is appropriate.
* Many jurisdictions require businesses using multi-line telephone systems to program their systems to transmit specific location information for 911 calls. Customer bears sole responsibility to ensure that it identifies and complies with all such requirements. In any event, if Customer does not maintain E911 records in a timely and accurate manner, the E911 call taker may not receive proper location information, and emergency responders may be delayed or even prevented from timely reaching the caller's location.
* Battery Back Up - The Integrated Access Device (IAD) provided by Comcast is not equipped with battery backup. It is Customer's responsibility to ensure adequate back-up power is provided to ensure service continuity during a power outage, as employees would otherwise be unable to use the Services, including dialing 9-1-1, when power is unavailable.
* Calls using the Service, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
* All questions should be directed to 1-877-543-3961, E911 Service, Private Branch Exchange, and Direct Inward Dial Service
USE OF SERVICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Service order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast. No telephone number port orders will be submitted on Customer's behalf until a signed LOA has been accepted by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast.

FOR COMCAST USE ONLY

Sales Representative Code: _____

Sales Manager/Director: _____

Sales Manager/Director Approval: _____

Division: _____

Lead ID: _____

CUSTOMER SIGNATURE

By signing below, Customer agrees to the terms and conditions of this Agreement

Signature: _____

Print: _____

Title: _____

Date: _____

SPECIAL ORDER NOTES

2 Full Business Class Trunk PRI for \$738, a \$240 total PRI MRC discount. \$10 MRC Discount off Full Featured Business Class Voice, lines 1-3, for discounted rate of \$29.95ea. Standard Installation Waived, expedited orders excluded. Discount rolls to rate card at end of original term. Minimum 3 year term required. Taxes, Usage, Fees and Equipment are extra.

-Site Installation Charges Waived

The Services hereunder shall be provided by Comcast IP Phone, LLC. The Comcast IP Phone, LLC SPIN No. is 143035551. The estimated Service Commencement Date shall be on or after July 1, 2014.

BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Plum Borough School District

WB ID#: 7114516

CUSTOMER INFORMATION (Service Location)

Address 1	900 Ellcker Rd	City	Pittsburgh
Address 2		State	Pennsylvania
Primary Contact Name	Chris Davis	ZIP Code	15239
Business Phone	(412) 798-6319	County	
Cell Phone	(412) 680-1929	Email Address	cdavis@pbsd.k12.pa.us
Pager Number		Primary Fax Number	

Technical Contact Name		Technical Contact On-site?	
Technical Contact Business Phone		Technical Contact Email	
Property Manager Contact Name		Property Mgr Phone	

COMCAST BUSINESS CLASS SERVICES

Business Class Voice	Selection (X)	X
Business Class Internet		
Business Class TV		
Service Term (Months)		36

COMCAST BUSINESS CLASS SERVICE DETAILS

Business Class Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Featured Voice Lines	3	\$39.95	\$119.85
4+ Lines	2	\$24.95	\$49.90
Basic Lines		\$24.95	\$0.00
Toll Free Number		\$5.00	\$0.00
Voice - eMTA Equipment Fee	X	\$9.95	\$9.95

VOICE OPTIONS	Selection (X)	Total Cost
Vocemal	0	\$0.00
Directory Listing Suppression	X	\$2.00
Auto-Attendant*		

Business Class Offers

Package Name:

PACKAGE DESCRIPTION:

Business Class Internet*

INTERNET SELECTIONS	Selection (X)	Total Cost
Basic Connect		
Starter		
Deluxe		
Deluxe 75		
Deluxe 100+		
Internet Equipment Fee		

INTERNET OPTIONS	Selection (X)	Total Cost
Microsoft Outlook Office Email		
Web Hosting - Starter		
Web Hosting - Business		
Web Hosting - Commerce		
Web Hosting - Professional		
Static IP - 1		
Static IP - 6		
Static IP - 13		
Xfinity WiFi		

Business Class TV*

TV SELECTIONS	Selection (X)	Total Cost
Basic		
Information and Entertainment		
Standard		
Preferred		
Music Choice Standalone		

TV OPTIONS	Selection (X)	Total Cost
Sports Pack**		
Music Choice W/Business-Class TV		
Canais Selecto		
Other Programming:		
Other Programming:		
Other Programming:		

TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets		\$9.95	\$0.00
HD TV Box Charges		\$5.00	\$0.00

*Not available in home offices or private view establishments. **TV selections & options not available in all markets. ***Available for Information & Entertainment, Standard & Preferred TV offers only.

mini mDTA Type	# of Outlets	NRC	MRC

*Business Class Internet speed tier selections not available in all markets. With the exception of Basic Connect, all Business Class Internet speed tiers from Comcast include two(2) Microsoft Outlook email boxes for no additional charge. The Basic Connect speed tier does not include email boxes. Additional email boxes may be purchased separately. Comcast reserves the right to change this Microsoft Outlook email offering at any time, at its sole discretion, upon written notice.

COMCAST BUSINESS CLASS TOTAL SERVICE CHARGES

Business Class Installation	Selection (X)	Unit Cost	Total Cost
Installation Fee	X	\$0.00	\$0.00
Voice Activation Fee*	4	\$29.95	\$119.80
Auto-Attendant Setup Fee		\$24.95	\$0.00
Voice Jack Fee		\$49.95	\$0.00
Directory Listing Suppression Fee	X	\$24.95	\$24.95
Toll Free Activation Fee		\$9.95	\$0.00

*per line activation fee, up to four (4) line maximum charges.

Total Monthly Service Charge \$181.70

Promotion Code (if applicable) #BCTPR12FWBP_20.95WVI
 Discount on Internet (if applicable)
 Discount on Video (if applicable)
 Discount on Voice (if applicable) (\$30.00)
 Total Discount (\$30.00)

Total Installation Charges:* \$144.75
* Does not include Custom Installation Fees

Total Recurring Monthly Bill:* \$151.70
*Applicable federal, state, and local taxes and fees may apply.

General Special Instructions

2 Full Business Class Trunk PRI for \$748, a \$240 total PRI MRC discount, \$10 MRC Discount on Full Featured Business Class Voice, lines 1-3, for discounted rate of \$29.95ea. Standard Installation Waived, expedited orders excluded. Discount rolls to rate card at end of original term. Minimum 3 year term required. Taxes, Usage, Fees and Equipment are extra.

General Special Instructions

The Services hereunder shall be provided by Comcast IP Phone, LLC. The Comcast IP Phone, LLC SPIN No. is 143035551. The estimated Service Commencement Date shall be on or after July 1, 2014.

BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: Plum Borough School District

WB ID#: 7114516

CUSTOMER BILLING INFORMATION

Billing Account Name	<u>Plum Borough School District</u>	City	<u>Elwood City</u>
Billing Name (3rd Party Accounts)		State	<u>Pennsylvania</u>
Address 1	<u>PO Box 980</u>	ZIP Code	<u>16117</u>
Address 2		Billing Contact Email	
Billing Contact Name	<u>Eric Ryan Corp</u>	Billing Contact Bus. Phone	
Tax Exempt? <small>*Yes</small>	<u>Yes</u>	Billing Fax Number	
<small>*If yes, please provide and attach tax exemption certificate.</small>			

AGREEMENT

1. Agreement. This Comcast Business Class Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Class Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Class Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The agreement shall terminate as set forth in the Terms and Conditions (<http://www.comcast.com/business/legal>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://work.comcast.net/legal/aup.asp> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://work.comcast.net/legal/privacy.asp> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Class Service ("Service") carries a 30 day money back guarantee; if within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges and optional service fees excluded, in order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS CLASS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast business class voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises, if there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.

Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-COMCAST. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To Complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New Telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the terms and conditions of this agreement.

CUSTOMER SIGNATURE

By signing below, customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://www.comcast.com/business/legal>.

Signature: _____

Print: _____

Title: _____

Date: _____

FOR COMCAST USE ONLY

David Baick

Sales Representative: _____

Sales Representative Code: _____

Sales Manager/Director: _____

Sales Manager/Director Approval: _____

Division: Northeast

Lead ID: 7114516



Letter of Agency

Please print or type the following information. **All blank spaces must be completed.**

Billing Name ("Company"): Plum Borough School District
(As it appears on customers bill copy)

Billing Address: PO Box 980

City: Ellwood City **State:** PA **Zip:** 16117

If the company is switching its current phone number(s) to Comcast, please print the telephone number(s) and the name(s) of Company's current local phone service providers in the spaces below.

Area code(s) and telephone number(s) Company wants switched to Comcast (you may also insert a number range, e.g., 215-555-0000 thru 215-555-9999):

Billing Telephone Number	Current Local Provider
4127950100	Consolidated
4127959532	Consolidated
4127950660	Consolidated
4127951660	Consolidated
4127951723	Consolidated
4127952624	Consolidated
4127942923	Consolidated
4127953600	Consolidated
4127954420	Consolidated
4127934430	Consolidated
4127935480	Consolidated
4127934580	Consolidated
4127954784	Consolidated
4127954880	Consolidated
4127959115	Consolidated
4127981280	Consolidated
4127986300 to 6399	Consolidated
4127954285	Consolidated

Please read the following information:

The undersigned is an authorized representative Company. Company chooses Comcast for all its landline calling needs across town, across the country and worldwide for the telephone number(s) listed above (if applicable). Company understands that Comcast will take the place of its current landline phone service provider(s) for local, local toll, and long distance services. Company understands that, for each of these services, it may designate only one provider per service for any one telephone number. Company also understands that the service provided by Comcast includes all distances, which means that Company may only designate one provider for all of its calling needs for any one telephone number.

The undersigned's signature on this form authorizes Comcast to act as Company's agent in making the changes from Company's current service provider(s), and to switch Company's telephone number(s), listed above (if applicable), to Comcast. Company understands that its current service provider(s) may charge a fee to switch its service to Comcast and that Company may consult that provider as to whether a fee will apply.

Please sign here:

Authorized Representative's Signature: _____ Date: _____

Authorized Representative's Name (Print): _____

Authorized Representative's Title (Print): _____

